CMS CHANGE MANAGEMENT REQUEST TEMPLATE

|  |  |  |  |
| --- | --- | --- | --- |
| Change Management Information | | | |
| Client Name:\* | ADECO | | |
| Change Request Title:\* | Datafix - Update Error carga factura | | |
| Service Request No:\* | SD16534 | | |
| Submitted by:\* | Gallucci, Pablo Nicolás - IT Arg | Submission Date: \*  (MM-DD-YYYY) | 2020-06-17 |
|  | | | |
| Change Description and Impact Analysis | | | |
| Proposed Change:\* |  | | |
| References for Change:\* |  | | |
| Change Type:\* | Scheduled | | |
| Justification Description:\* |  | | |
| Impact Statement: (Identify Services and applications that will be impacted):\* |  | | |
| Outage Required:  (Yes/No)\* | Choose an item. | | |
| Outage Duration\* |  | | |
| If Yes, has a scheduled downtime been completed in Nagios? \* | Choose an item. | | |
| Assigned Resource/Team |  | | |

|  |
| --- |
|  |

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Testing Strategy\* | | | | |
| Please give full details of the required system change. Include as much detail as possible (server/service names, network addresses, hardware/software details, reason for the change, etc.) | | | | |
|  | | | | |
| Action or Task | Staff Name  (CMS/Other) | Date and  Time of Task | Duration of Task | Expected Results |
|  |  |  |  |  |
|  |  |  |  |  |
|  |  |  |  |  |
| Non-PROD Environment / Server: |  | Approved by: |  | |
| Who tested the proposed change(s) \* | Choose an item. | | | |
| Back out plan and duration time to execute the plan: \* |  | | | |
| Back out plan tested  (if needed)? |  | | | |
| Security Review Needed: (yes/no) \* | Choose an item. | Approved by: |  | |
| *If yes, forward to Security Lead (*[secops@itconvergence.com](mailto:secops@itconvergence.com)*) for review.* | | | | |

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Production Implementation\* | | | | |
| Please give full details of the required system change. Include as much detail as possible (hostname, server/service names, network addresses, hardware/software details, reason for the change, etc.) | | | | |
| |  | | --- | |  | | | | | |
| Action or Task | CMS Staff Name | Scheduled Date and  Time of Task | Duration of Task | Expected Results |
| Run DF    update AP\_INVOICES\_ALL  SET BASE\_AMOUNT = 180238.65,      EXCHANGE\_RATE = 38.595      WHERE INVOICE\_ID = 6077755;       commit;  1 row updated |  |  |  |  |
|  |  |  |  |  |
|  |  |  |  |  |
|  |  |  |  |  |
|  |  |  |  |  |
| Scheduled Implementation Date & Time:  (MM-DD-YYYY) \* | 2020-02-13 | Duration of activity: | | 7 min |
| PROD Server Outage (Yes/No): \* | No | Restart of Host (Yes/No): | | No |
| Change Review Plan \*  (if appropriate): |  | | | |
| ITC Manager / Supervisor Approver: \* |  | | | |

|  |  |  |
| --- | --- | --- |
| Customer Approval Hierarchies | |  |
|  | Primary Contact | Primary Email Address |
| Server Setup, Outages, and Issues | **Lucas Carazzo** | lcarazzo[@adecoagro.com](mailto:pgallucci@adecoagro.com) |
| Database Setup, Outages, and Issues | **Pablo Gallucci** | [pgallucci@adecoagro.com](mailto:pgallucci@adecoagro.com) |
| Application Setup, Outages, and Issues | **Lucrecia Paats** | [lpaats@adecoagro.com](mailto:lpaats@adecoagro.com) |
| Functional Setup, Outages, and Issues | **Lucrecia Paats** | [lpaats@adecoagro.com](mailto:lpaats@adecoagro.com) |
| Development Setup, Implementation, and Changes | **Pablo Gallucci** | [pgallucci@adecoagro.com](mailto:pgallucci@adecoagro.com) |
| Network Outages | **Pablo Gallucci** | [pgallucci@adecoagro.com](mailto:pgallucci@adecoagro.com) |
| Other (Not Previously Defined) | **Lucas Carazzo** | lcarazzo@adecoagro.com |

***Related Policies & Procedures***

[Change Management Procedure](https://docs.google.com/document/d/185XCEacGRcmIOKHyhqJdx0M-8DAWFTzfVhSBjYMiBRI/edit)

[ITC Change Control Management Policy](https://docs.google.com/document/d/1MNZrDdByv4A3lSbSX9JKDBq3vzD97UtgxVApWfZPhhg/edit%22%20%22heading=h.gjdgxs)

[Change Exception Process](https://docs.google.com/document/d/1Q3AaCVL1dgKYEBR5R2LFaTf-DR6f3cpdCYBwmgUz_ss/edit)

***Aprobaciones:***

**De:** Julieta Lods <jlods@Adecoagro.com>   
**Enviado el:** miércoles, 17 de junio de 2020 15:52  
**Para:** Service Desk Test <sdt@Adecoagro.com>; Maria de los Angeles Gregorini <mgregorini@Adecoagro.com>; Rocio Zamora <rzamora@adecoagro.com>; Belen Planas <bplanas@adecoagro.com>  
**CC:** Pablo Pannunzio <ppannunzio@Adecoagro.com>; Lucas Braunstein Bayer <lbayer@Adecoagro.com>  
**Asunto:** Re: [Request ID :##16534##] : Error carga factura

Ok, gracias

Enviado desde Workspace ONE Boxer